SERVICE DIRECTORY



-A-

ADAPTERS: if you need an adapter contact reception at extension 131

ANIMALS: animals are not allowed.

ALARM CLOCK: if you want a wake-up service you can request it at reception (ext.9)

-B-

BABY SITTER: we can provide you with personnel to take care of your children. Contact reception at extension 9

BAR: located in front of reception

BREAKFAST: breakfast hours are from 7:30 a.m. to 10:30 a.m. from Monday to Friday. Saturdays and Sundays from 8:00 a.m. to 11:00 a.m. in the restaurant located on the E floor

-D-

DRY CLEANING: there are laundry bags to leave your clothes in the closet of your room. The waitress will be in charge of picking it up. You can also contact extension 131. You can check the price list in your room.

-E-

EMERGENCIES: in case of fire or other emergency, contact reception (ext.9)

EXCURSIONS: you can request information about the routes to take at reception.

-G-

GARAGE: the hotel has an agreement with the SABA car park located next to the hotel in which our guests have a special discount by hiring parking at the hotel. For more information consult reception at ext. 9

GUIDED TOURS: at reception they will be happy to inform you about possible routes and prices.

HOTEL YMERICA

INTERNET ACCESS: the hotel has a free WIFI network in the rooms and common areas. They also have a free-use computer next to reception.



-L-

LAUNDRY: there are laundry bags to leave your clothes in the closet of your room. The waitress will be in charge of picking it up. You can also contact extension 131. You can check the price list in your room.

LIBRARY: located on floor -1

LUGGAGE STORAGE: You can leave your bags in the luggage storage until you leave

-M-

MAPS: request your tourist map of Seville at our reception.

-P-

PARKING: the hotel has an agreement with the SABA car park located next to the hotel in which our guests have a special discount by hiring parking at the hotel. For more information consult reception at ext. 9

PHOTOCOPIES: contact reception (ext. 9)

PRINTERS: your documents can be printed through our reception.

-R-

RESTAURANT: located on the E floor

ROOM SERVICE: the room service menu is available on the room desk.

-S-

SAFE BOX: In the closet of your room you will find a free safe at your disposal.

INSTRUCTIONS CLOSE

- 1. Dial a 4-digit code.
- 2. Close the door and press LOCK

OPEN

1. Dial your personal code.

IMPORTANT Please leave the safe door open when leaving your room.



TAXI: There is a 24-hour taxi rank, right next to the hotel, in the Plaza del Duque de la Victoria.



TELEPHONES OF INTEREST:

Hotel 954220951

Reception 9 Emergencies 112

TOBACCO: smoking is prohibited throughout the hotel

TOURIST BUS: enjoy a guided tour of Seville from a double-decker bus. Contact reception (ext.9) for more information.

-W-

WATER: the hotel's water is suitable for consumption. You can find sparkling and still mineral water in your minibar. (surcharge)

WIFI: the hotel has a free WIFI network in the rooms and common areas. They also have a free-use computer next to reception.



